

10<sup>th</sup> December 2009

**TRIMEGA LABORATORIES LIMITED**

**("TRIMEGA LABORATORIES" OR "THE COMPANY")**

**TRIMEGA RUNNER UP IN NATIONAL CUSTOMER SERVICE AWARDS 2009**

Trimega Laboratories was the runner-up in the SOCAP Award for Innovation at last night's National Customer Service Awards 2009.

The company was judged on how its customer service team uses Hair Alcohol Testing to support child protection cases. Often the courts have strict deadlines to keep when dealing with children at risk and this contributes to the way the team handles all cases with speed, accuracy and total professionalism.

The National Customer Service Awards programme was launched in 1999 to promote excellence, best practice and innovation in customer service. The Awards recognise the most important customer service activities and are open to entries from a broad spectrum of organisations, from the private and public sector.

Don Hales, Chairman of the Judges, commented: "Trimega are involved in the sensitive area of testing hair for traces of alcohol and drugs. Most of their cases, directly or indirectly, involve children and they work closely with child protection services. Their services are extremely accurate and speed up the process during which children's lives are virtually on hold. They always meet stringent legal requirements and customer satisfaction stands at 95%."

In 2008 Trimega Laboratories won the title of Best Use of Technology in the Barclays-sponsored Startups Awards, was a regional winner in the HSBC Start-up Stars. The company has also been a finalist in the 2009 Fast Growth Business Awards, and been on the shortlist for the National Business Awards two years running.

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**About Trimega Laboratories**

Established in London in 2005, Trimega Laboratories ([www.trimegalabs.com](http://www.trimegalabs.com)) has developed a range of innovative techniques for testing substances of abuse. Its core business is laboratory-based analysis of hair samples that provides accurate historical records of any alcohol or drugs dependency over a one to 12 month period. Its methods are certified to ISO 9001:2000 and have been recognised as 'World Leading' by the Society of Hair Testing, a consensus reached by experts from 23 countries. In the UK its clients include: Family Law specialists, Social Services, regulatory bodies, professions such as nurses and pilots, as well as being ordered by the Courts directly. Other services offered by Trimega Laboratories include: Roadside Drugalyzer Testing for law enforcement, Hair Steroid Testing for athletes, and most recently, Hair Benzodiazepines Testing.

**ENQUIRIES:**

**TRIMEGA LABORATORIES LIMITED 0845 388 0124**

**Avi Lasarow, Managing Director**

**FOR FURTHER INFORMATION ON THE COMPANY VISIT [WWW.TRIMEGALABS.COM](http://WWW.TRIMEGALABS.COM)**